



WE STAND BEHIND THE QUALITY OF OUR PRODUCTS

WARRANTY & RETURNS

We offer a guarantee against manufacturing defects for up to 180 days from the date of purchase. Any item under warranty will be replaced immediately with our compliments. If you do find an issue after 180 days, reach out and we'll see how we can help.

REFUNDS & EXCHANGES

If you would like to return a product for refund or exchange, please send it back within 30 days of purchase.

We appreciate returns that are sent back in original condition. If the item has been discontinued or isn't in stock, we'll issue a credit.

RETURN SHIPPING FEES

For refunds and exchanges, the customer is responsible for all charges related to shipping the item back to us. If you request an exchange, we'll cover the shipping when we send the new item back to you.

RETURN FORM

NAME		ORDER NO.	
E-MAIL		PHONE NO.	

RETURNING ITEM(S)	EXCHANGE OR REFUND	REASON FOR RETURN	
1			
2			
3			

EXCHANGE FOR ITEM(S)	SIZE AND COLOUR	COMMENTS	
1			
2			
3			

SHIP EXCHANGE ITEM(S) TO	<input type="checkbox"/>	SAME ADDRESS	<input type="checkbox"/>	NEW ADDRESS
NEW ADDRESS		CITY		
PROVINCE / STATE	COUNTRY		POSTAL / ZIP CODE	

Mail this form and the item(s) you would like to return to the address below.

RED CANOE

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